

Key contacts to help you



Personalized contact list for NCCSDA.

Contact Information		
	<p>Jennifer Schaller Customer Loyalty Manager 816-881-8961 jennifer.schaller@sunlife.com</p>	<p>Additional Contacts</p> <p>Julie Peck Regional Portfolio Manager julie.peck@sunlife.com Phone: 480-215-6690</p> <p>Daniel Krug Enrollment Manager daniel.krug@sunlife.com Phone: 215-219-0524</p>
Service		
<p>800-247-6875 NY: 888-901-6377 Fax: 888-208-2323 8am-8pm M-Th; 8am-7pm F ET E-mail: clientservices@sunlife.com</p>		
Premium and billing		
<p>800-247-6875 NY: 888-901-6377 General E-mail: clientservices@sunlife.com Member Updates: customeradvocacy@sunlife.com Online: www.sunlife.com/us</p>		
Portability and conversion		
<p>Contact us if you have an employee that needs help with porting or converting their plan after terminating coverage.</p>	<p>866-909-6065 E-mail: individualteam@sunlife.com</p>	
Evidence of Insurability		
<p>800-247-6875 E-Mail: customeradvocacy@sunlife.com</p>		
Claims		
<p>Life</p> <p>800-451-4531 NY: 888-901-6377 E-mail: lifecclaims@sunlife.com Sun Life Financial P.O. Box 973050 El Paso, Texas 79997-3050</p>	<p>Short-Term Disability</p> <p>800-451-4531 NY: 888-901-6377 E-mail: kcbenefitcenter@sunlife.com Sun Life Financial PO Box 973050 El Paso, Texas 79997-3050</p>	

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Claims

Accident, Cancer, Critical Illness

877-820-5306

E-mail: sfworksitclaims@disabilityrms.com

Sun Life Financial
300 Southborough DR STE 200
South Portland, Maine 04106-6914

Web resources

www.sunlife.com/us

Public website where clients can learn about and do business with us. Access online secure portal where brokers can view block of business and commission statements. Employers can administer benefits and pay bills online. Members can view claim statuses. Providers can view account details.

GGHO-3927 (5/18)
Created 10/12/2017

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